

VOLUME 69 No 6 Official Publication of Branch Nine, NALC DEAF DISEMPOWERMENT: BRIDGING THE GAP

July/ August **2017**

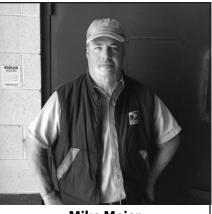
Last May, I had the opportunity to attend the American Postal Workers Union (APWU) Conference for Deaf/Hard of Hearing postal employees in Washington D.C. The conference was held at Kellogg Conference Center at Gallaudet University, the world's only university for Deaf and Hard of Hearing students. This was the first time APWU allowed Deaf/Hard of Hearing workers from other crafts to attend. Approximately 50 people attended the conference, with 8 of them being Deaf letter carriers from the National Association of Letter Carriers (NALC).

I flew into Washington D.C. the evening before the conference, and attended a small social where I met other deaf workers from all over the nation. During our discussions, many concerns and personal experiences regarding working with USPS and our respective unions were raised, including the willingness of APWU officers to work with, and support Deaf/Hard of Hearing individuals. Tuesday, May 2nd, the agenda included workshops on retirement, the everyday disempowerment of deaf people, and an open forum with questions and concerns answered by APWU vice-president Debby Szeredy.

The retirement workshop was put on by Kramer Wealth Manager, a deaf-run company with over 60 years of combined experience, and an extensive background in federal retirement programs. They presented their workshop in full ASL and learned a lot about our TSP, FERS and CSRS programs with ease and understanding. Someday, I would like to see them lead a workshop for all of our Deaf postal workers in Minneapolis/St. Paul area.

The afternoon portion of the conference was presented by Trudy Suggs/T.S. Writing Services, LLC. Her presentation on the Everyday Disempowerment of Deaf People was a thought provoking and inspirational discussion on how we can change and improve our





Mike Meier St. Louis Park Carrier

experiences working with USPS. **Disempowerment within USPS is** an everyday occurrence for Deaf employees, and is something that we can work together to improve. Currently, access to resources are not ASL friendly as English is not our first language. Deaf employees are often left out of service talks as Video Relay Interpreters are not reliable and technical difficulties are common. Management and in some cases local union branches are not familiar with how to provide reasonable accommodations, communicate, and/or advocate for equal access. Trudy's discussion touched on many of these issues, and how they can be positively addressed by Deaf workers, our unions, and USPS management.

Near end of the conference, the floor opened up with lots of questions and concerns from many of the attendees. Debby *Continued on page 15*

Branch Nine News

RETIREMENTS



Scott Randolph (Fridley) is all smiles as he takes his last punch with his wife Lori. Congratulations on your retirement!



Gene Delano (Main Office) takes his last punch with Steward Jenna Thro. Congratulations on your retirement!



Jim Bredemus (Coon Rapids) makes his last punch with his stewards Victor Boehmer and James Spencer. Enjoy your retirement Jim!

Welcome New Members

Asia Armour Bonita Benjamin Ransom Carruthers Shannon Curley Varlai Kamarn Jerone Kellum Charcora McKinnie Megan Niedbala Ryan O'Neill Benjamin Reed Blaze Swift Saylay Woniewala

Delegate Election Notice for the 2018 National Convention

This is an official notification to the membership of Jerome J. Keating Branch 9 NALC Minneapolis, Minnesota.

Nominations for **delegates to the 2018 NALC National Convention in Detroit, MI will be held during the September GMM on Tuesday, September 26, 2017 at 7:00PM.** General Membership Meetings are held at the Crystal VFW, 5222 - 56th Avenue North, Crystal, MN 55429

Candidates must complete the appropriate Letters of Intent and return same to the Recording Secretary at the September General Membership Meeting in which they are nominated or within 10 days thereafter by no later than 5:00PM.

Should an election of delegates to the 2018 NALC National Convention be necessary, it will be held at the October General Membership Meeting on Tuesday, October 24, 2017. Branch 9, NALC 2408 Central Ave. NE Minneapolis, MN 55418 Voice: (612) 781-9858 Fax: (612) 781-9849 Website: branch9nalc.com

Branch 9 Officers

<u>President</u> Mike Zagaros

Exec. Vice President Darrell Maus

<u>Recording Secretary</u> JoAnn Gilbaugh

> <u>Treasurer</u> Lisa O'Neill

Financial Secretary Samantha Hartwig

<u>Editor</u> Jeremy Rothstein <u>branch9news@branch9nalc.com</u>

> <u>Sergeant at Arms</u> Jim Nelson

<u>Trustees</u> Ken Jambois Stacy Ellingson Joe Rian

Director of Retirees Rodney Anderson C: (651) 270-7807

<u>NALC Health Benefits Rep.</u> Mike Smith HBR: (612) 963-6252

The Branch Nine News is a monthly publication of NALC Branch 9, and is published in the interest of and for the members of NALC Branch 9.

The opinions expressed by the writers are not necessarily those of the OFFICERS, or of NALC Branch 9.

Articles MUST be submitted to the editor by the 1st of the month, and <u>must be signed</u>. The Editorial Staff reserves the right to edit or refuse to print articles which are derogatory in nature.

Any official NALC organization may reproduce our articles provided appropriate credit is given.

President's Report

The end of summer is at hand and children are preparing to return to school. We too have to work on our preparations for the rest of the year. Now that the membership has spoken and the New National Agreement has been ratified by an overwhelming margin. It's time to begin the process of implementing the terms of the National Agreement. This Agreement covers the period from May 21, 2016 through November 20, 2019.

Pay – The most common question being asked is when will we see pay increases and when will we receive the back pay? At the time of this writing, I don't have an answer, but as soon as it is available we will post it on the Branch 9 website (www.branch9nalc.com) and the Branch 9 Online Facebook page. **COLA information** – It was just announced that the third COLA, payable in September, will be for an additional 13 cents per hour, bringing the COLA increases under this Agreement to a total 30 cents per hours so far.

CCA Health Benefits – There will be a special enrollment period to allow CCAs to enroll or change your health benefits to take advantage of the new language increasing the Postal Service payments toward self plus one and family coverage under the USPS Health Benefit Plan (USPSHBP.) The Special Enrollment Period will be from September 4th through October 19th. Those taking advantage of this special enrollment period will have coverage effective October 28th. If you miss this enrollment period, you will have to wait for the next Open Season in November/ December and the insurance won't be effective until January 6th, 2018. All current CCAs should

receive this information mailed

to your home along with the new

rates for the USPSHBP. If you have any questions give us a call.

Local Negotiations – The National Parties have designated the 30day window between October 16th and November 14th for the union and the installation heads (Postmasters) to engage in bargaining for the next LMOU. We are currently reviewing the current LMOUs (available on the Branch 9 Website under the Contract tab LMOUs) and making preparations for these negotiations. If you have any suggestions about your LMOU (Minneapolis and 10 Associate Offices) we need to hear from you. Our plan is to have a discussion an hour before (6:00PM) the August **General Membership Meetings** for Minneapolis and at sites near the Associate Offices. As always you are welcome to drop us a line or an email. You can reach me at mikez@branch9nalc.com. As more information about the new National Agreement becomes available we will get it out to you.

OWCP – There continues to be problems with getting bills paid for traumatic injuries. The first problem comes when managers, supervisors or others tell injured carriers to give their bills to them and they will take care of it. Please don't do that! Medical bills are paid through the Department of Labor's online portal. Once you have a claim number, give it to your provider. They will need to submit the charges for payment. That website is https://owcp.dol.acs-inc.com/ portal/main.do. Both you and your provider can get more information about bill payment on that site.

The second problem deals with medical coding. When your claim is accepted, it will be given an ICD10 code (International Classification of Diseases) of the excepted condition. If the bill has other codes listed on it, your



claim will most likely be denied with the reason being "is not for the accepted condition." For most traumatic injuries, OWCP will do what is called a 'quick close' That is where OWCP assigns the case a number and authorizes up to \$1500 for medical treatment and then closes the case without approving a specific condition. If the condition exceeds that amount, then they will reopen the case and either make a decision or ask for more information. It is important that when you received this developmental letter asking for information please respond to it.

If you have questions about medical bills or a developmental letter, contact Samantha Hartwig on Thursday's at the Branch Office or you can speak to Darrell or I about your questions.

Congress – Congress is in recess during the month of August, but they will be back. Upcoming is the Budget for the next fiscal year which begins on October 1st and the debt ceiling. I urge you to read the information on the NALC's Website (see <u>https://</u> <u>www.nalc.org/government-affairs/</u> <u>legislative-activities/budgetbattle-2017)</u>

This affects us all, please contact your member of Congress and let them know how it will impact you.

Exec Vice President's Report

FORM 50 WHAT IS IT?

The USPS has an Official Personnel Folder (OPF) on employees that contains documents concerning your appointment, compensation, benefits, administrative and payroll records. This article is going to explain one of the forms that will be in your eOPF the **Form 50.**

Mike and I both get phone calls at the office with especially new carriers asking when their annual leave earned will increase or when they can expect to get their next strep increase and other benefit information questions. The majority of the answers to these questions can be found on the Form 50 sent to carriers. With the overwhelming vote to accept the tentative agreement just agreed to by the national parties most of our newer lower seniority carriers will be receiving a new updated Form 50. This article is to help you understand and realize how much helpful information is on this form. The Form 50 is a notice of personnel action that has occurred in your career. It covers any action such changing from a carrier 1 position to carrier 2, step increase, contract pay increase, or change in route. The information on this form will also inform you of your benefits and other career information that I will now explain. A copy of the Form 50 is printed in this paper.

Lines 1-10 - is your personal information and this should be reviewed every time you receive it to verify or correct. Line 11 - is a veteran's preference code 1-is a non-veteran, 2-is a5 point veteran, 5-is a 10 point veteran and 3, 4, and 6 codes all deal with any type of veteran disability classification. **Line 14** - is a self-identification disability code usually with a 05 meaning no disability. **Line 15** - leave computation date

is the date you became a career employee. **Line 16** - is the date you entered

on duty with prior time as a noncareer (TE or Casual) employee. Line 17 - is the date your retirement years begin and your

annuity will be based on. Line 18 - is the same as 17 only it has the pay period and beginning year listed (PPYR).

Line 19 - TSP (Thrift Savings Plan) eligibility will mostly list a Y meaning you're eligible with deductions or possibly one of 4 other classifications.

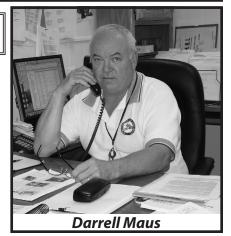
Line 20 - is the computation or enrollment date TSP began. Line 21 - lists whether you had prior CSRS (Civil Service) service time for retirement reasons. Line 23 - lists how many hours of annual leave you receive each pay period and Line 24 - tells you in what pay period and year the earned hours will increase and Line 25 - tells us our leave is advanced at the beginning of the year and our sick leave is earned by pay period.

Line 26 - tells you in years and months of the military credit you have earned for retirement. Line 28 - lists your retirement plan that you are covered by.

Line 30 - lists the amount of life insurance you are enrolled in and the amounts.

Lines 32-50 - deal with station information you work at and the rural carrier craft.

Lines 51-55 - is your occupation



code, positon title, label code, and designation and position code. **Line 57** - tells us we have a uniform allowance.

Line 60 - states whether you are a Q 1 or Q 2 City Letter Carrier. **Lines 61-62** - informs you of your grade and step currently at and the yearly salary.

Line 65 - informs you of the pay period and year your next step increase happens.

Line 84 - is the remark section that gives an explanation and reason why this form was generated and sent to you whether step increase or new position or whatever action triggered the form.

The remaining lines that I did not explain deal with issues that usually do not affect city carriers.

It is important that the information on the Form 50 is verified and corrected (if necessary) to avoid problems later in your career.

So as you can see this Form 50 has a lot of information on it that deals with your personal information and benefits that you currently have and will earn in the future. It is important that this information is verified and corrected if necessary to avoid problems later in your career. As always if there are any questions or concerns about your pay or benefits please contact your steward and/or the branch office. July August 2017

Branch Nine News

01	Effective Date	Notification of Personnel Action	02	Social Security Number
		UNITED STATES POSTAL SERVICE ®		

EMPLOYEE INFORMATION

84	Remarks				
80	Code 81 Code	82	Code 83 Code		
79	Description				
77	Nature of Action Code	78	Authority 39-USC Sect 10	01	
	NATURE OF PERSONNEL ACTION	75	· · ·		
37	Appt. Expiration Dale		Annuity Amount		
36	Duty Station – Name		RC Guaranteed Salary		
35	Duty Station – Finance No.		Protected RC Miles		
		72	Protection RC Hours		
34	Employ Office – Address	71	Expiration PPYR		
33	Employ Office – Name	70	Protected Grade/Step		
32	Employ Office – Finance No.	69	Protected RSC		
	POSITION INFORMATION	68	Special Salary Code		
31	Special Benefits	66 67	Merit Lump Sum		
30	Life Insurance		Merit Anniversary Date		
29	Employee Status	65	Next Step PPYR		
28	Retirement Plan	64	COLA Roll-In Ind		
27	Reserve for Future Use	63	COLA		
26	Credit Military Service	62	Base Salary		
25	Leave Data – Type	61	Grade/Step		
24	Leave Data – Chg PPYR	60	Rate Schedule Code		
23	Leave Data Category	59	Pay Rate Code		
22	Frozen CSRS Time		SALARY INFORMATION		
21	Prior CSRS Service	58	Employment Type		
20	TSP Service Comp Date	57	Allowance Code		
19	TSP Eligibility	56	Limit Hours		
18	Service Anniversary – PPYR	55	Position Type		
17	Retirement Comp Date	54	Designation/Activity		
16	Enter on Duty Date	53	Labor Dist Code		
15	Leave Comp Date	52	Position Title		
14	Disability	51	Occupation Code		
13	Ethnicity – Race	50	Job Sequence		
12	Sex	48	Rural Carrier – Miles		
11	Veteran's Preference		Rural Carrier – Hours		
10	Date of Birth	46	Rural Carrier – EMA		
08	Mailing Address – State Mailing Address – Zip +4		Rural Carrier – Commit		
07	Mailing Address – City Mailing Address – State		Rural Carrier – FLSA		
07	Mailing Address – City	42	Rural Carrier – Pay Type		
00	Street/Box/ Apt	41	Rural Carrier - L – Route ID		
05 06	Mailing Address	40	Pay Location Rural Carrier - Route		
- ·	Employee Name - First Employee Name - Middle	39	FLSA Status		
04					

85	Authorization	86	36	Processed Date	
	MANAGER HUMAN RESOURCES SHARED SERVICE CENTER	87	37	Personnel Office ID	
		88	88	OPF Location	

PS Form 50, January 2009 (Exception to Standard Form 50)

Branch Nine News

July/ August 2017

2017 RED & GOLD RETIREE BANQUET HONORED GUESTS

70 YEAR RETIREE (JOINED IN 1946 - 1947)

WALTER C CZEREPAK WILLIAM L RAUSCH GEORGE L FARMER DELMONT R STOKKE ANDRO HIBEN

60 YEAR RETIREE (JOINED IN 1957)

ROBERT V ATHERTON WILLIAM H HALOS ROBERT C MEYERSON JACK J BARTLETT JOHN L HILDEN WALTER W REED

THOMAS P CRONIN DAVID R JACKSON PETER H RICHIE

50 YEAR RETIREES (JOINED IN 1967)

DONALD M CARLSON LAVERN E DORNBUSCH ROLLAND V GARDNER DUANE M HOVERMAN DONALD KOLOGY RONALD G LAWRENCE CHARLES R PEASHA GENE TRONNES BARRY J WEINER KENT P CLELAND RONALD L EVERSON ALLAN J GULDEN ARNOLD E JOHNSON JAMES E KRUEGER LARRIE D LOVSTAD LLOYD C SCHUBICH WILLIAM C TUFFS RICHARD H COLBURN DENNIS D FOLKE DALLAS V HOLM ROGER W JOHNSON ROBERT D LANDA ROBERT J MILLER GERALD D THOMAS GARY L WEBER



<u>70 YEAR HONOREES</u> Walter Czerepak, George Farmer and Andro Hiben (missing Delmont Stokke)



<u>60 YEAR HONOREE</u> John Hiben



<u>50 YEAR HONOREES (Lt Side)</u> Donald Carlson, Kent Cleland, Richard Colburn & Dennis Folke



<u>50 YEAR HONOREES (Rt Side)</u> Al Gulden, Dallas Holm, Ron Lawrence, Sonny Tuffs & Barry Weiner

Starting in 2017 Branch 9 decided to start honoring more of retirees. The following is a list of our 65, 55 year retirees.

65 YEAR RETIREES (JOINED IN 1948 - 1952)

<u>1948</u>

GEORGE E GUSTAFSON

RUSSELL C MAGNUSON

ROGER E RITTER

<u>1949</u>

WALTER E GEGNER

JOHANNES S MAGDAL

MARVIN L SOREM

1951 ROBERT L SOLBERG

FRANK W NEWMAN

1952

JACK C CARLSON RICHARD J MARTIN EARL W WEISEL KENNETH F HAWKINSON HERMAN A METZLER JOSEPH J KINNEY WALLACE M SJOQUIST

55 YEAR RETIREES (JOINED IN 1958 - 1962)

BRUCE A ALLEN CHARLES L FRIEND JEROME J WAALK

DOUGLAS H BUYSTEDT DAVID L HEMPEL CLAIR F MATTSON

JOHN G BAILEY ROGER W CORYELL DONALD B LEMAY EUGENE P MCNULTY WAIN D PEARCE DELMAR P WOIDA

LARRY L BLESI LINDAHL B GLEASON ARTHUR G KUJAWA RICHARD D OLSON DAVID B THOMPSON

EARL D ANDERSON REGIS F GAUDET JOHN M KEELEY JOHN J VESOVICH **1958** DONALD C BEYL CHARLES L LENZEN

DARRELL E DAHLIN KENNETH L SYKORA

CLARENCE C GERVAIS

JAMES W JOHNSON

JAMES G ZELENAK

1959

GORDON V CLEMENS ELMER J HILL HAROLD L TILBURY

1960

HARRY A BLOOM WILLIAM J GIMBLE ROGER E LINDAHL LUVERNE MICKELSON DAYTON J SJOSTROM

<u>1961</u>

LARRY S DAHLBERG HERBERT L HALVERSON ROBERT J LOGELIN GLENN K PAULSON

<u>1962</u>

GERALD L ARNOLD ROGER G HARWARTH JOHN P MCPARTLAN JEROME BONA MELVIN H LANGE JEROME M MADSEN JOE F PASIOWITZ

GLEN J TRUDELL

HENRY H EGGERS ANTHONY J KRUSE ROBERT W MASUDA FRANCIS M RICE

LOWELL H BERGET KENNETH O HONKANEN WILLIAM A MECHELS

april 5, 2017 Dear President Zagaros Thank you for sending a letter to me , 7 am the Steage 7 armer that you notefiel of the banquest to be on May 7 24 I found the news of being invited to be the Suest of Honor very exceling, ? never dreamed that would happen. The whole family is exceted. The to bad that my wife its not with us anymore, she passed away 16 years ago my youngest for is willing to be the built, He was a nay man, but for the last years he has been a letter carrier for the St cloud portoffice. Working for the post office mons in the bamily - my trandme was a social delivery with horse and briggy in the World WarI. My first 18 months in the Port office ever with the rail road mail service, then the maple part office collid me so I quit The Railroad one day and worked for the mpla Post office the next day.

Since I have been retired for so many years I find that I do not know many at the dinners any more, I do see one that I traned in, I cannot remember his name, but we usually have a good visit. I am 95 years old now - will very soon Be 96. I retired at 30 years plus I day of war 55 when 7 retired. 9 Thas been a Great Life .. I decided to work for the pastoffice when I was in the 9th grade at a small town school, I had gone to the library and found a for book that durribed different yobs. I liked what I read and have never been sorry for my choice. Thank you for desiding to do this.

Sincerely George 7 armer



Pam Donato, George Farmer (70 Year Honoree), Ron Watson, Dean & Susan Farmer



George Farmer 70 Year Honoree



Bob and Ann Baird with Joe Rian



President Emeritus Lenny Larson gives Kent Cleland (50 Year Honoree) a Veteran's pin from the NALC



Jean and Steve Philson



Karen Corwin and Al Gulden (50 Year Honoree)



JoAnn Gilbaugh, Samantha Hartwig and Stacey Ellingson



Del Woida (55 Year Member)



Roger Harwarth (55 Year Member), Larry Blesi (55 Year Member), Jerome Bona (55 Year Member) and Dallas Holm (50 Year Honoree)



Todd Kunkel and Doug Duax



Peggy Maus, Connie Beissel and Dar Zagaros



Charles Lenzen (55 Year Member)



Jon Frick, David Thompson (55 Year Member) and Glen Lindfors



John McPartlan (55 Year Member) and JoAnn Gilbaugh



Peggy Maus, Pam Donato and Darrell Maus



Rosemary Bedor and Alice Nopola



Gordon Balfe and his daughter Beth Balfe



Marlys Fox and Melia Derrick



Ron Lawrence (50 Year Honoree)



Joe Thomas with Sue and Jim Fodstad



Dennis Folke (50 Year Honoree) and Joe Bedor



Jonathan and Pamela Peterson



Tom Dvorak, Rita and Gene McNulty (55 Year Member) and Richard "Groucho" Patterson



Ann Henry, Barry Weiner (50 Year Honoree), Ron Watson, Chris Wittenberg and Mike Zagaros



Lowell (55 Year Member) and Lois Berget



Sisters & Retirees Theresa Oelrich and Mary Hargreaves



Vernon and Norma Zierman



Ron Sumstad



Deloris Holm with Mary and Ronald Sholl



Dennis Ryan and Lisa O'Neill



Ric Colburn (50 Year Honoree) Mar Archambault and Rollie Matt



Tim Coryell with his father Roger Coryell (55 Year Member)



Rose and Louis Kovacs



Janet Hauliczk and Richard D. Olson (55 Year Member)



Marvin & Cindee Gurewitz, Walter Czerepak (70 Year Honoree), Martina Priadka, Gloria, Sonia and Marvin Czerepak



Rodney Anderson Director of Retirees



John Hilden (60 Year Honoree) and Jane Karas



Carol Garnto and Burton Baker



Harold Tilbury



Lynn Lockwood and Art Kujawa (55 Year Member)



Jan Wild with her daughter Heather Briggs



Andro Hiben (70 Year Honoree)



Delmont Stokke (70 Year Honoree)



Florence Rice, Bernie & Jerry Arnold (55 Year Member) and Fran Rice (55 Year Member)



Robert Zimdars



Ron Watson National Director of Retired Members



Barry Weiner accepts the Retiree of the Year award from Mike Zagaros



Darrell Maus awards Roger Johnson with his 50 Year Gold Card and pin. Roger lives in Florida and was unable to attend the banquet.



1970 Strikers

Branch Nine News

July/ August 2017



Samantha Hartwig Branch 9 OWCP Representative

SCHEDULED AWARDS

Everyone knows it is no fun getting hurt on the job. It is even less fun dealing with Postal Management, and all the paper work that is required to be filed when requesting compensation for an on the job injury with OWCP. For many carriers who get hurt on the job they do recover fully; however, some carriers are never the same, even with Postal Management doing their job properly, and all paper work filed timely and completely.

One of the worst things that can happen to anyone who gets hurt on the job is losing some level of function of the injured body part. Sometimes, for example, things like a dog bite can damage nerves in the body causing a permanent loss of function, to some degree, or even total loss, for that body part. In other words, the injured carrier is at Maximum Medical Improvement (MMI), and will not get any better, even with therapy and/or surgery.

If you have an accepted OWCP claim, are at MMI, and have some, or total loss of the ability to use the injured body part you could qualify for a Scheduled Award.

A Scheduled Award is an additional benefit for injured carriers who have a permanent loss of function of an injured body part. To qualify for a Scheduled Award that injured person MUST be at MMI. Only a medical doctor (MD) can determine when someone has reached MMI.

The MD must use the American Medical Association's (AMA) Guides to the Evaluation of Permanent Impairment, Sixth Edition to calculate an impairment rating for the injured body part. The medical evidence must explain the impairment, and the degree of the impairment. There are some parts of the body that do not qualify for a Scheduled Award, such as the back.

A Scheduled Award is requested on a form Ca-7, the medical evidence supporting impairment, degree of the impairment using the AMA Sixth Edition, and the date MMI has been reached MUST be included.

It is suggested that the best time to request a Scheduled Award is after the wage loss compensation payments have stopped. Requesting a Scheduled Award while receiving wage loss compensation could result in a reduction of the Scheduled Award or delay till all after all wage loss compensation has stopped.

The Branch office can assist with Scheduled Awards, please call with any questions 612-781-9858.



Dear Mr. Zagaros,

I would like to thank the members of Branch 9 for granting me the J. Wesley Woods Scholarship. I am attending the College of St. Benedict this fall and excited to start my Biology degree. Ultimately, I plan to seek out a degree in medicine. Your scholarship gift will be very helpful to me and my family, as I start on my path of higher education.

Thank you, Lexi Radotich

The Twin Cities Postal Headquarters



Minneapolis 2220 Lyndale Avenue South Minneapolis, MN 55405 612-377-0011



St. Paul 935 N. Dale Street St. Paul, MN 55103 651- 224 - 7567

Burnsville does it again!

The Customer Connect Program is alive and well in Burnsville.

On July 20 Kelly Buesgens came out to Burnsville to honor 3 of our carriers for recommending our postal products to their customers. Of the larger offices in the Branch 9 Minneapolis area, we had the most leads that produced the highest sales revenues. Our carriers know the importance of having their customers switch to the best delivery company in the business for packages. The more revenue we can generate for our employer, the better off we will all be in the long run.

Letter carrier Greg Hagen was the top sales leader with a \$616,980.00 sales lead from a company on his route. Letter carrier Ben Braaten had a sale of \$84,760.00 from one of his customers, followed by letter carrier Deb Ochetti whose lead generated \$1,615.20.

Each one of these carriers received an award for taking the time to talk to their customers about the many ways that we can save them money and still get the best delivery service offered over any of the competitors.

Connie Beissel Burnsville Customer Connect Coordinator



Darrell Maus (Exec Vice President), Ben Braaten, Deb Ochetti, Greg Hagen and Kelly Buesgens (Northland Dist. Customer Connect Coordinator)

BRIDGING THE GAP continued from page 1

Szeredy, VP of APWU was overwhelmed with the number of questions and could not answer them all in the allotted time. This, in and of itself, was an example of disempowerment as this was our only opportunity to ask questions of officers with an ASL interpreter and have equal access. The fact that not all of the questions were able to be addressed is an indicator that this conversation needs to occur with more regularity in an environment where Deaf employees have equal access to express their concerns and receive responses directly from union officers.

I am very grateful to Branch 9's Executive Board for their decision to send me to this conference. I learned a lot about how to bridge communication, and look forward to working with the NALC to increase access to information, and improve working relations for all Deaf employees.

LOCAL MEMORANDUM OF UNDERSTANDING

The 30-day period of negotiations on the 11 LMOU's for the Branch 9 installations will begin on October 16, 2017.

At 6:00PM prior to the August 22nd General Membership Meeting at the Crystal VFW we will be discussing and gathering information for possible changes on the current LMOUs.



AME'S UNIFORMS OUR BUSINESS IS MAKING YOU LOOK GOOD!

Br. 9 Retired Letter Carrier Kerry Herdine Home: 952.854.2655 Cell: 612.805.8407 We offer "Life of the Garment" guarantee. If fixable we will repair your uniform at no cost to you. Take waist in/out and change hem length

Ame's Uniforms are a UNION PREFERRED vendor

Branch Nine News 2408 Central Avenue NE Minneapolis, MN 55418-3712

Change Service Requested

PRSRT STD US POSTAGE PAID TWIN CITIES MN PERMIT NO. 91964

Stay informed by:

*Signing up for E-activist at NALC.org

* Branch9nalc.com (website)

* "like" our Branch 9 Facebook Page

* Follow us on Twitter

Contribute to the PAC The Letter Carrier Political Fund is the anchor for NALC's legislative and political activities.



nalc.org/government-affairs/political-activity

Branch 9 Calendar

August 22 LMOU Discussions 6:00PM & General Membership Meeting 7:00PM

Crystal VFW, Crystal, MN August 24 - September 4

MN State Fair

September 5 Labor Day Holiday

September 11 Make Difference Day/ Patriot Day

September 12 Stewards Meeting 7:00PM Crystal VFW, Crystal, MN September 26 General Membership Meeting 7:00PM Crystal VFW, Crystal, MN

> October 1 - 4 MSALC Convention

October 10 Stewards Meeting 7:00PM Crystal VFW, Crystal, MN

October 24 General Membership Meeting 7:00PM Crystal VFW, Crystal, MN

Northside Retiree Breakfast

1st Tuesday of the Month 9:30AM @ Elsie's 729 Marshall St. NE, Minneapolis

N Suburban Retiree Breakfast

1st Friday of the Month 8:30AM @ Denny's Restaurant 9020 Quaday Avenue NE, Otsego

Southside Retiree Breakfast

2nd Tuesday of the Month 9:00AM @ Fred Babcock VFW 6715 Lakeshore Dr, Richfield

Nokomis Retiree Breakfast 4th Tuesday of the Month 9:00AM @ Fred Babcock VFW 6715 Lakeshore Dr, Richfield

POCUM

4th Monday of the Month 6:00PM - Labor Centre -2nd Floor 312 Central Ave, Minneapolis